



Privacy Policy for Red Robot Media, Ltd.

Red Robot Media, Ltd. (“we,” “us,” “our”) takes Client (“you,” “your”) privacy seriously. We only collect information for business purposes only. We comply with the laws of the UK and the European Union for Data Collection and Information storage. We do not share or transfer your information unless we have your consent. If you have questions you can contact us:

Red Robot Media, LTD
Office 90, 33 Great George Street
Leeds, LS1 3AJ
United Kingdom

Type of Information We Typically Collect from Clients:

Name
Email
Address
Telephone Number
Company details, other contact details (e.g. Skype or Twitter)
Credit reference agency information
Details about your order
Communications about your order
Live Chat transcripts
Project notes

Type of Information We Might Collect from Third-Parties:

Client information in Xero
Referral information via affiliate links

Cookies:

We utilize cookies through WordPress and also through our Live Chat system. These cookies are used to identify you and are usually deleted at the end of your session. These types of cookies may also

be used by our third party billing providers in order to verify your identity. These cookies are used to remember visitors when they return to our site. You may turn off cookies by disabling them in your browser, however some features of our Site may not work or may look strange to you since you do not have cookies turned on.

Why We Collect Information:

To enhance or improve user experience, the website, or service

To process transactions only.

To send emails about the site or respond to inquiries

To contact you about your order

To update you about changes in our price or site

To verify your identity

To send information about your order to subcontractors who are working on your project.

Other Disclosures and Assurances

We DO NOT sell/transfer/give information about our users to third parties under any circumstance. Immediately upon revocation of your consent to store any information, we will delete all of your personal details. We may also reveal or disclose your information for legal purposes in the event we are subpoenaed or contacted regarding a criminal investigation. We may also disclose your information to third party contractors or subcontractors who may work with us or who may work for the hosting company that hosts our website or information that we store online.

Some blog posts on our website contain affiliate links. These track your activity in order to verify a purchase you make after following an affiliate link on our website. These links begin with the prefix */go/*. If you do not wish to be tracked in this way, please disable cookies in your web browser or refrain from clicking on these links.

Lastly, some of your information may be transferred out of the UK or outside of the European Union in order to perform the Services required or to share the Content that you order. You consent to the transfer of this information, however you may withdraw your consent by notifying us in writing.